

# VACANCY

Republic Bank (Suriname) N.V. has a tradition of excellence in Customer Satisfaction, Employee Engagement and Social Responsibility. With this goal in mind, our Retail Banking Department is looking for an enthusiastic, driven and goal oriented

## BRANCH MANAGER

### Objective:

The Branch Manager will plan, organize, lead and control the banking activities of a branch. He will ensure that operating procedures, rules, and code of practices of the Bank are adhered to by all staff. Furthermore, the Branch Manager will also coordinate the sales and business development efforts of the branch, lead the customer service initiatives and guide the branch to operational excellence.

### Key responsibilities:

- Develop and implement sales plan and strategy to achieve growth in both the credit and the deposit portfolio of the Branch. Manage and monitor the sales growth against the Branch target and ensure a quality growth of the branch profitability.
- Maintain a high level of service by developing and implementing a branch service plan and strategy based on the Service Excellence standard and Customer Care Elements.
- Ensure that policies/procedures/guidelines are properly implemented, and that branch staff is familiar with the banks operating standard related to sales, service, cash handling, bank asset management and other branch related activities. Ensure that the internal control routines are in place and are adhered to.
- Motivate, coach and train staff to maintain a high level of performance and staff engagement to ensure that disruptions in the operations are kept to a minimum.
- Manage the Branch adequately in order to maintain a level of operating soundness and is responsible for the general branch maintenance and premises routines.

### General Qualifications/ Experience:

- Bachelor's degree in finance or business-related fields e.g. accounting, management, economics, business administration etc.
- At least 5 years' experience of banking which includes retail banking, cash handling, retail product sales and retail customer service.
- Experience in a Supervisory role.
- Knowledge of the Bank's operations.
- Knowledge of Compliance requirements and regulations
- Basic knowledge of the Legal system of Suriname
- Knowledge of the tenets of good Customer Service.

### Critical Skills

- Good written and verbal communication skills in both English and Dutch
- Strong Organization and planning skills
- Problem solving skills
- Innovative, proactive
- Takes initiative
- Is able to impact/influence and have a sense of urgency
- Flexibility
- Ability to multi- task
- Emotional intelligence
- Team oriented
- Good customer and employee relationship skills
- Strong leadership

**Applications must be scanned along with a copy of your resume and submitted via e-mail to: [RBSR-HRS@republicbanksr.com](mailto:RBSR-HRS@republicbanksr.com) by January 22, 2026.**

