

Bank Online

How to register for RepublicOnline

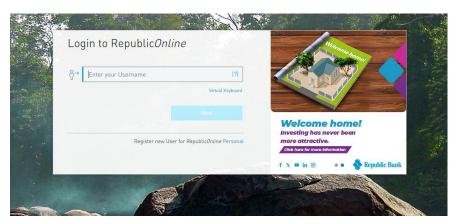


Republic Bank (Suriname) N.V.

How to prepare for your RepublicOnline/RepublicMobile SR App registration.

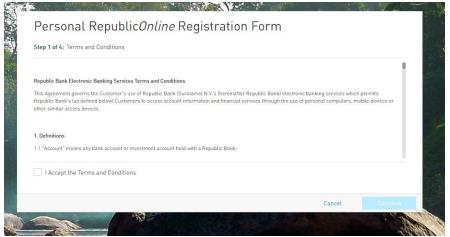
- Have your mobile phone on hand
- Download the new RepublicMobile SR App from the Play Store or App Store
- Retrieve the email from Republic Bank that includes your customer ID.

Registration via our website



Start here

At the bottom right, select personal.

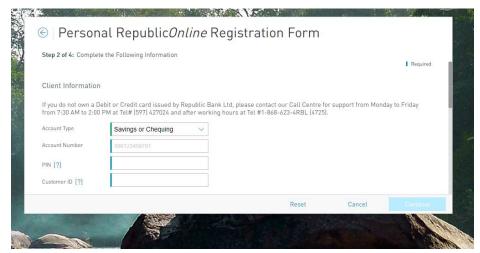


Step 1:

Terms and Conditions

Read and accept the Terms and Conditions.

Select 'Continue" when complete.



Step 2:

Retail Banking RepublicOnline Registration Form

To complete this process, you'll need to input some information, including:

Personal information

Name

Date of Birth

ID type, eg. Passport, national ID, driver's permit

Email Address

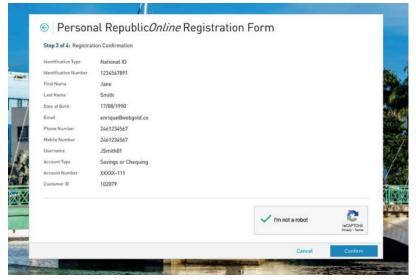
Phone number

Username (you'll have the opportunity to set your own username, which must be a minimum of 5 and a maximum of 20 alphanumeric characters)

Banking Information

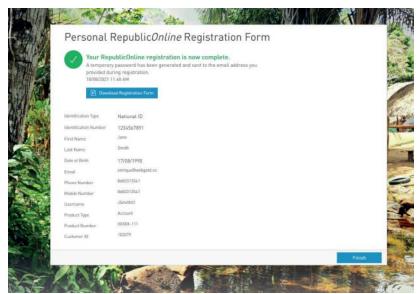
Account type e.g. deposit account, credit card
Account number (10-digit deposit account number or 12-digit credit card number)
Pin associated with you debit or credit card
Customer ID

After you finish filling in the form, select "Continue".



Step 3: Registration Confirmation

After receiving your form and confirming that your information is accurate, check the box reading "I am not a robot" and select "Confirm"



Step 4:
Retail Banking
RepublicOnline Registration Form

Your RepublicOnline registration is now complete.

A temporary password has been generated and sent to the email address you provided during registration.

Select "Finish"



Step 5: Enter a New Password

1. On the login page, type your username and the temporary password you received via email into the "Current Password" field. Please note, the only way you'll be able to input the temporary password id by typing it into the field. You will not be able to copy and paste.

- 2. You will be prompted to Input and confirm your new password.
- 3. Select "Confirm"



Step 6: Security Image

Please choose one of the images offered. This will be displayed as a method of future login authentication. Be sure to remember the image you chose.

Select "Continue"



Step 7: Security Information

At this stage you will be required to create a Secret Question and Secret Answer in case you need to reset your password in the future.

Select "Continue"



Step 8: Second Authentication Method

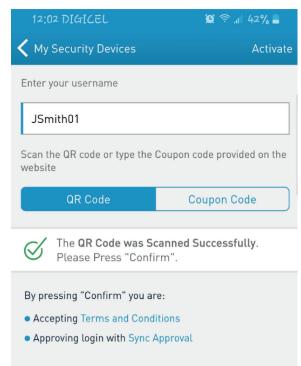
The second authentication method is an additional layer of security to confirm that you are, in fact, the account user. Your Chosen method will be used for all future logins.

Select the drop down menu and choose 1 of the 2 second

authentication methods: The RepublicMobile App or SMS. Select "Continue".



Step 9: Second Authentication Method



The RepublicMobile SR App

1. Download and open the RepublicMobile SR App





- 2. Click "Activate"
- 3. Enter your username at the top
- 4. Scan the QR code or enter the coupon code
- 5. Select "Confirm"

SMS

- 1. After you select SMS, the mobile phone number used during the registration process will automatically be populated in the mobile number field.
- 2. Click "Continue"
- 3. You should receive a message confirming that the SMS code has been sent to your phone
- 4. Check your phone for an SMS with a 6-digi code
- 5. Enter the code in the box provided and click "Continue".

Step 10: Registration Complete

Your second authentication method is now completed.

You can now return to the website and enjoy the benefits of RepublicOnline.



